

Children's Speech and Language Therapy

Key Themes from Leeds Local Offer Parent Consultation March 2021

(7 respondents)

Episodes of Care

You said that *episodes of care are too short for children with complex needs.*

We are going to review how we deliver our pathways so that those with the most need will remain under our care for longer.

Video Consultations

You said that *video consultations were not always successful.*

We now consider if using video consultations will be of benefit to you and offer a face-to-face appointment if video is not appropriate. In some cases, the consultations by video have been successful and we will continue to offer the most suitable method of contact based on your child's needs.

Children's Speech and Language Therapy online Toolkit

You said that *the CSLT Toolkit is not parent friendly.*

Over the coming year, we are planning on reviewing the toolkit content and making this resource more accessible. The information in the toolkit downloads will be reviewed to ensure it is easy to understand. We are changing the way the information is organised to make it easier to find the information you need. Some resources will be removed and distributed in a different way, in particular, those that should be used under the guidance of a Speech and Language Therapist.

Find more information about the Children's Speech and Language Therapy Service on our website www.leedscommunityhealthcare.nhs.uk/cslt