



Leeds Local Offer Information and Consultation Month March 2021

What we did

The Leeds Local Offer website (<http://www.leedslocaloffer.org.uk/>) is for those 0-25 years old with SEND and has been operational since 1 September 2014.

The Leeds Local Offer is not just a directory of services, it is the unique place where young people with special educational needs and disabilities (SEND) and their families can provide suggestions for improving services and for new services they need. Comments that come in through the website and to llo@leeds.gov.uk can drive and influence service improvement.

Due to the coronavirus pandemic we were unable to host an in person SENate information and consultation event for schools and also the information and consultation event for parents and carers.

Leeds City Council worked in partnership with EPIC Leeds to host a virtual Leeds Local Offer Information and Consultation Month on the Leeds Local Offer website. The month was split into three elements on the website:

- Service Information Market Place: 18 services produced 2 minute videos for families to find out about the service they offer and how they can access it.
- Parent / Carer Consultations: 5 services produced online surveys to gather the views of parents and carers.
- Young People Consultations: 2 services produced consultations to be carried out in a group setting or by individual young people to gather their views.

Promotion

The Leeds Local Offer Information and Consultation Month was promoted via:

- Leeds Local Offer Network
- Leeds for Learning Article
- SENCO's
- Specialist schools
- Young People's groups
- Parent and Carer Support Groups
- SEND Partnership Board
- On social media via Child Friendly Leeds, Leeds Youth Voice and Leeds Local Offer

Each day during the month of March 2021 the service videos and consultations were promoted on the Leeds Local Offer facebook group.

Reach and Responses

During March 2021 the Leeds Local Offer website received 2,602 users who visited a total of 13,844 pages. This is an increase of 1,228 users and 5,439 page visits from February 2021.

Service information video views:

- HealthWatch Leeds: 5 views
- STARS: 27 views
- Mind the Gap: 119 views (own service video)
- Children's Speech & Language Therapy Service: 10 views

- Welfare Rights Service: 16 views
- SENDIASS: 12 views
- SNAPs: 12 views
- Short Breaks: 83 views
- Advonet: 2 views
- Martin House: 7 views
- Geeks Room: 74 views
- Baby Buddy Free App: 969 (own service video)
- Dyslexia Alliance Yorkshire: 5 views
- All Saints Primary School: 7 views
- Careers for All: 2 views
- William Merritt Centre: 3 views
- Derwen College: 7 views
- EPIC Leeds: 4 views
- Leeds Local Offer: 4 views
- Think Like a Pony: 17 views

Parent and Carer Consultations

- Children's Speech & Language Therapy Service: 7 responses
- People Matters: 3 responses
- Short Breaks activities for all: 7 responses
- SENDIASS: 2 responses
- William Merritt Centre: 2 responses

Young People Consultations

- SENDIASS: 2 schools and 6 online submissions
- Short Breaks activities for all: this survey is open till the 16th April 2021

What Next?

Service Videos

We will be keeping the service information videos on the Leeds Local Offer website and they will appear in the search results and in the directory.

Consultations

We have shared the feedback received from both the young people and parent / carer consultations with services and asked them to provide feedback about what influence the responses have had within their service.

All consultation feedback will be uploaded onto the Leeds Local Offer website under the consultation feedback section <https://leedslocaloffer.org.uk/#!/search/list?query=ConsultationFeedback&exact=1>

Information and consultation events

We are hoping to host the SENate (Information and consultation event) for young people with SEND who attend specialist schools and mainstream schools in October 2021 at Leeds Civic Hall. We will be promoting to the event later in the year. The event will be an opportunity to bring together young people from across the city to find out about services available to them and also for them to have a voice and influence in service reviews and developments.

In 2022; Leeds City Council and EPIC Leeds will work in partnership to host an information and consultation event for parents and carers. The event will provide parents and carers the opportunity to find out about services available to their family as well as having the opportunity to have a voice and influence in service reviews and developments.

Engaging and involving young people, parents and carers in service review and developments

The Leeds SEND Youth Forum is for young people 11 to 25 years old with SEND in Leeds. The youth forum is a virtual network of young people who receive monthly youth voice opportunities. The opportunities include consultation surveys, focus group invites etc.

More information about the Leeds SEND Youth Forum can be found at

<https://leedslocaloffer.org.uk/#!/directory/33328/33288>

Engaging and involving parents and carers in service review and developments

We will continue to provide opportunities for parents and carers to have a voice and influence in service reviews and developments, these will be promoted via:

- The Leeds Local Offer facebook group. Regular updates about services and consultation opportunities are posted on the group's page. You can find the group @Leeds Local Offer on facebook
- Uploading information about live consultations on the Leeds Local Offer website at <https://leedslocaloffer.org.uk/#!/search/list?query=LiveConsultations&exact=1>
- Promoting consultation opportunities to parent / carer support groups to share with the families they support