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# Leeds Local Offer (SEND)

## Communications and engagement toolkit



[www.leedslocaloffer.org.uk](http://www.leedslocaloffer.org.uk)



@Leeds Local Offer



LLO@leeds.gov.uk



<https://tinyurl.com/LLOWhatsApp>



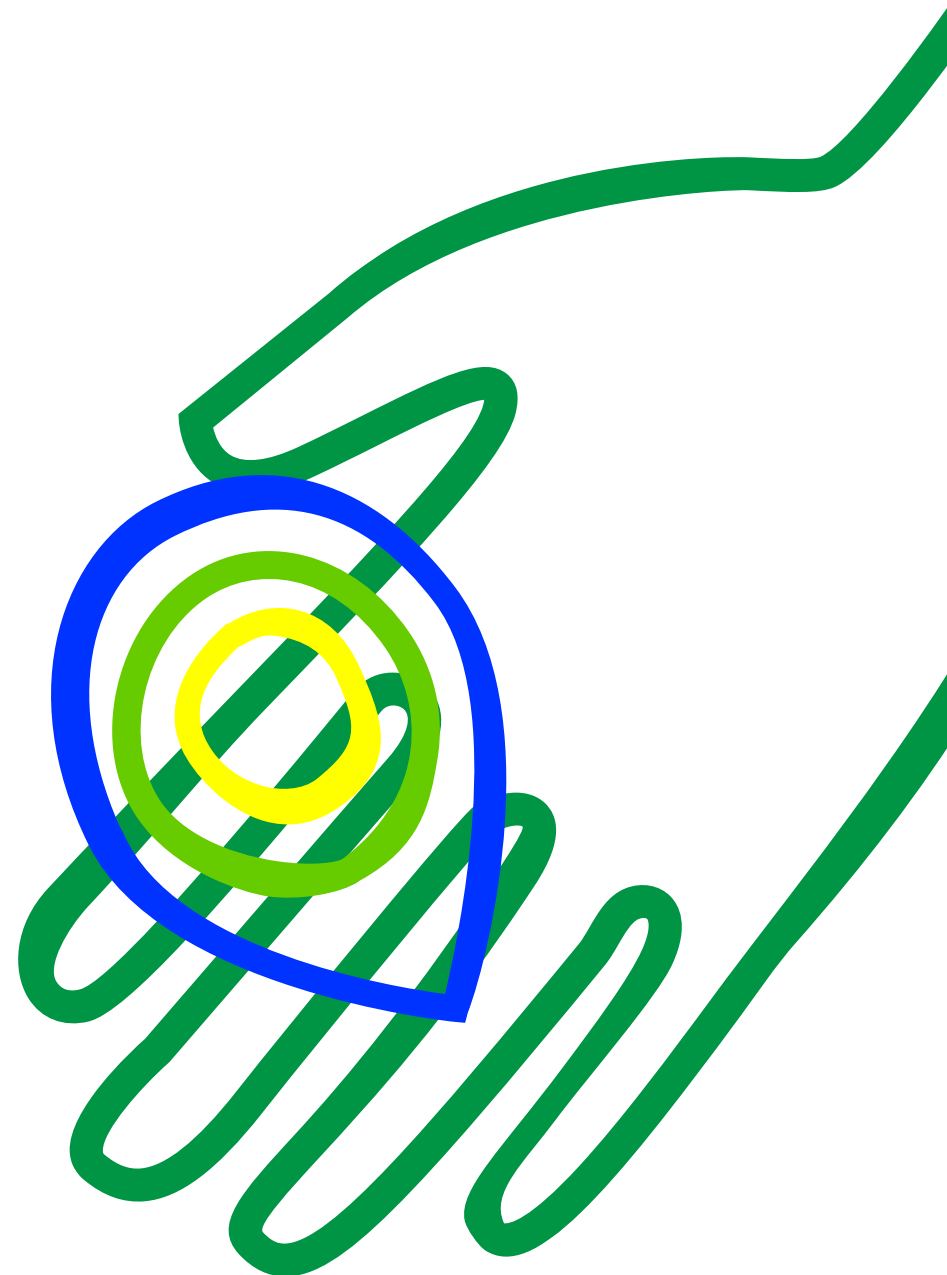
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*To keep up to date about SEND services, events and support for families join the Leeds Local Offer network and receive the bi-monthly ebulletin.*

*To join the network email [VIC@leeds.gov.uk](mailto:VIC@leeds.gov.uk)*



# Introduction

The Leeds Local Offer provides information for children and young people with special educational needs and disabilities (SEND) and their families in a single place.

It shows families what they can expect from a range of local agencies including education, health and social care.

## **SEND Code of Practice (2014)**

Local authorities must publish a Local Offer, setting out in one place information about provision they expect to be available across education, health and social care for children and young people in their area who have SEN or are disabled, including those who do not have Education, Health and Care (EHC) plans. In setting out what they 'expect to be available', local authorities should include provision which they believe will actually be available.

Purpose of the Local Offer:

- To provide clear, comprehensive, accessible and up-to-date information about the available provision and how to access it, and
- To make provision more responsive to local needs and aspirations by directly involving disabled children and those with SEN and their parents, and disabled young people and those with SEN, and service providers in its development and review.



# Information for families

Alongside the website, we have developed a number of mechanisms to ensure families receive information about SEND Services in Leeds.

## Website

The Leeds Local Offer website can be found at [www.leedslocaloffer.org.uk](http://www.leedslocaloffer.org.uk)

Information about SEND services in one place:









- Advice and support
- Have your say
- Things to do
- Health and Social Care
- Preparing for adulthood
- Education
- Transport

The website has the function to be translated into different languages.

**Key info**

**1** To provide clear, comprehensive, accessible and up to date information about available provision and how to access it.

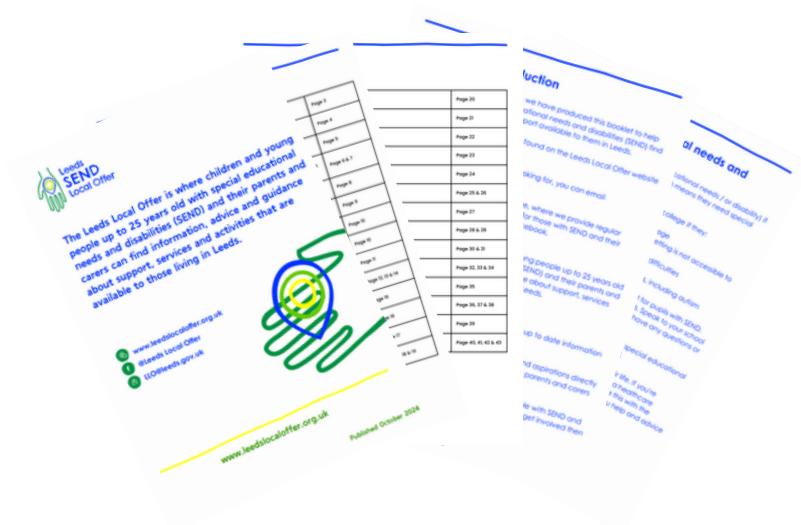
**2** To make provision more responsive to local needs and aspirations directly involving children and young people with SEND, their parents and carers and service providers in its development and review.

|   |  |  |  |
|---|--|--|--|
| <br><b>Advice and support</b><br><small>Information, advice and support for you and your family.</small>               | <br><b>Have your say</b><br><small>Find out how to have a say on SEND services.</small> | <br><b>Things to do</b><br><small>Find out about short breaks and fun activities.</small>   | <br><b>Health and Social Care</b><br><small>Find out how to access the right health and social care support for your needs.</small> |
| <br><b>Preparing for adulthood</b><br><small>Information about support available when moving into adulthood.</small> | <br><b>Education</b><br><small>Information about support in education.</small>        | <br><b>Transport</b><br><small>The Children's Transport team help children and young people to access the transport they need to get to and from school or college.</small> | <br><b>Information for professionals</b><br><small>Information for professionals.</small>   |

## Information booklet

The Leeds Local Offer information booklet has been produced to help families of children with special educational needs and disabilities (SEND) to find out about information, help and support available to them in Leeds.

The booklet can be found on the Leeds Local Offer website, or you can request hard copies by emailing LLO@leeds.gov.uk



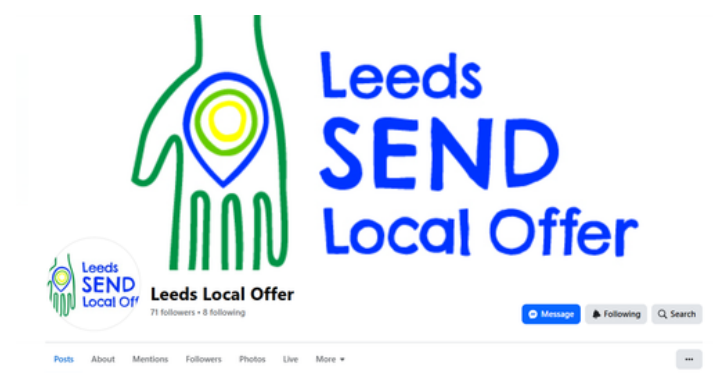
## Facebook page / WhatsApp channel

The Leeds Local Offer facebook page and WhatsApp channel are for families and professionals.

They are mechanisms for sharing information about SEND events, updates and new services.

The facebook page can be found by searching Leeds Local Offer on facebook.

And the WhatsApp group can be found by searching Leeds Local offer (SEND)



## Monthly drop in

The monthly drop in sessions are an opportunity for families to seek information, advice, support and sign posting from the following organisations:

- Leeds Local Offer
- Leeds SENDIASS
- Leeds Parent Carer Forum
- Carers Leeds
- Little Hiccups
- Child Health and Disability Team (CHAD)
- Leeds Speech and Language Therapy Service
- Family Hub SEND Coordinators



## Leeds Local Offer Live

Leeds Local Offer Live is an annual market place event which provides families and professionals with the opportunity to speak to around 60 SEND services.

As well as service stalls, the event also features workshops that provide focused information about education, health and social care services.



## Promoting the Leeds Local Offer

The Leeds Local Offer is **everyone's** responsibility and it is **everyone's responsibility** to ensure the families they work with are aware of the website and mechanisms to find out about SEND services in Leeds.

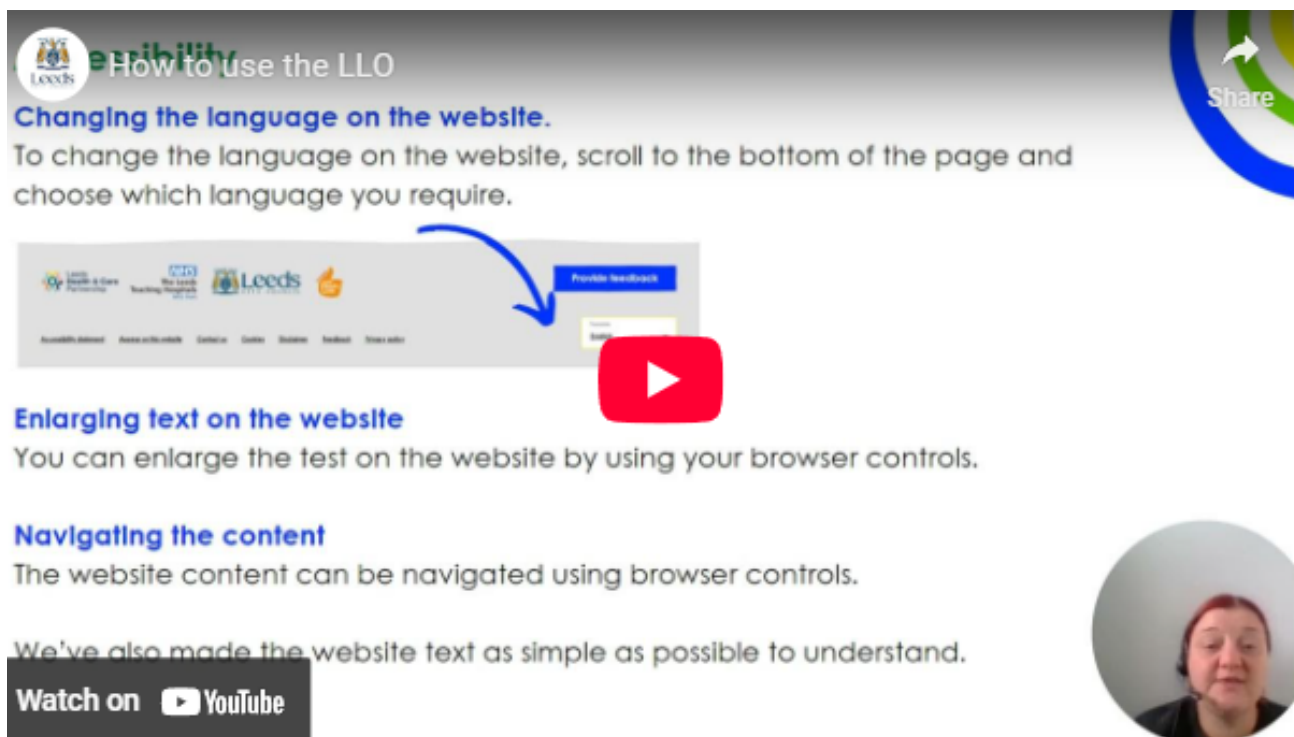
There are different ways you can promote and share information about the Leeds Local Offer with families you work with:

- In your newsletters.
- On social media.
- Displaying poster / flyers in communal areas.
- Support parents / carers to use the Leeds Local Offer website.
- Invite the Leeds Local Offer Team to coffee mornings or school events by emailing [LLO@leeds.gov.uk](mailto:LLO@leeds.gov.uk).

## How to use the Leeds Local Offer website

You can download the how to use the Leeds Local Offer website [guide here](#), or watch the video below.

All information can be found at <https://tinyurl.com/LLOInformation>




**How to use the LLO**

**Changing the language on the website.**  
To change the language on the website, scroll to the bottom of the page and choose which language you require.

**Enlarging text on the website**  
You can enlarge the text on the website by using your browser controls.

**Navigating the content**  
The website content can be navigated using browser controls.

We've also made the website text as simple as possible to understand.

Watch on  YouTube

Share





Leeds  
**SEND**  
Local Offer



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LLO@leeds.gov.uk



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## Information in a single place

Services for children and young people with special educational needs and disabilities (SEND) and their families.



### Find out about:

- education
- health
- social care
- leisure activities
- support services
- and lots more...



### Monthly information drop in:

An opportunity to speak face to face to SEND services.



### Leeds Local Offer Live event:

Annual market place event with over 50 SEND services.



## We are listening

Please tell us your suggestions to improve the services you use.



If you do not have access to the internet you can access use the computers at your local library or community hub, you can also speak to your school SENCO. You can also visit our monthly drop in session or annual Leeds Local Offer Live event.