



Health Section on the Leeds Local Offer website

www.leedslocaloffer.org.uk

The Leeds Local Offer website is a place for us to provide information in one place about services for children and young people with special educational needs and disabilities (SEND) and their families.

We have lots of information on the Leeds Local Offer website about education, careers, transport, fun activities, health services and lots more.

The health section on the website is quite confusing and contains a lot of out-of-date information. So, in November 2021 to January 2022 we asked young people, parents, and carers in Leeds what information about health services they would like to see on the website to assist in the redesign of the health section.

Who we asked

We gave groups the option to complete an online survey or take part in a consultation session / activity. We promoted the consultation opportunities via:

- Specialist schools
- Parent / carer support groups
- SEND Youth Forum
- Social media channels
- Our key networks

What young people, parents and carers said

15 young people and 11 parents/carers gave their feedback and views:

Information young people, parents and carers to feature on the website

- Easy read information about services in the health system
- Who in who in health?
- Practical support
- Pathways of support
- What to expect when visiting doctors, dentists, hospitals
- Mental Health information
- Local services, what they do and how to access them
- What to do once you receive a diagnosis
- Health eating information
- Support families can access in hospitals

What next...

The Local Offer Lead is working with colleagues from across the health sector to redesign the health section on the website, there will be 6 main sections on the website and these will be:

1. How local health services work
2. Health services in Leeds
3. Support in my local hospital
4. Local Wellbeing Services
5. Pathways
6. People you will meet

Information will be concise, clear and easy read formats.

The developments will be shared in April 2022 with young people, parents and carers for further feedback.

The Leeds Local Offer is continually developing, and if you have any feedback please email LLO@leeds.gov.uk