

## Leeds Local Offer – Review of Childcare Information (2022/23)

[www.leedslocaloffer.org.uk](http://www.leedslocaloffer.org.uk)

The Parent Champions group raised the issue around families not knowing about the childcare options available to those of children with special educational needs and disabilities (SEND).

The Leeds Local Offer website includes information about Early Years (0 to 5 years) services. The Parent Champions looked at the information available on the website and provided feedback about the information and came up with recommendations.

### Feedback and Recommendations

<b>Is the information about Early Years (0 to 5 years) in the right place / easy to find? Or is there a better place for this to appear on the Leeds Local Offer?</b>	
<b>Feedback</b>	<b>Recommendations</b>
Yes, because it was doing it in categories. Easy to find because it was under education.	Have separate images to for 'Free Early Education Places' and 'Nurseries/Children's centres' to avoid any confusion.  A link for 'education' on the first page (i.e. where there's new to SEND, I'm a young person, etc)
<b>Free Early Education Places</b>	
<b>Feedback</b>	<b>Recommendations</b>
Looks alright, information is clear.  Fine to get to info on 3 and 4 year olds.  Tells you lots about dates for eligibility but not about who is eligible for 30 hours  Download has a lot of info, probably more than most families want  Hard to easily find the info that's most relevant to disabled children	Would want to link to Government website so that you can quickly see whether that you are eligible  Easier information about eligibility for 30 free hours
<b>Portage</b>	
<b>Feedback</b>	<b>Recommendations</b>
It is clear what Portage does. There is enough information there.  Good, clear explanation.	Have options to translate page in different languages.  Would be useful to have a phone number for getting more info.

<b>Early Help</b>	
<b>Feedback</b>	<b>Recommendations</b>
<p>Easy to read and understand.</p> <p>What do they mean by early help? It would be good to have a description, might not want to watch a long video. Once click on link, the information is useful and easy to understand.</p>	<p>It would be good to have a description in order to know which link to click on.</p>
<b>Supporting your child's development</b>	
<b>Feedback</b>	<b>Recommendations</b>
<p>The information is clear and understandable.</p> <p>Good to have details of all the children's centres.</p>	<p>Would be good to be able to translate page</p>

### **Next steps...**

The officer responsible for the Leeds Local Offer will make the following updates to the Early Year's section of the Leeds Local Offer website:

- Move 'Early Years' under main parent / carer options.
- Change images for 'free early education places' and 'nurseries / children's centre' tiles so they are different.
- Free Early Education Entitlement information – add a link to the government website and also include clear information about eligibility
- Include a phone number for more information about Portage
- Clearly information about Early Help

Unfortunately translating the language on the website isn't technically possible with the website hosts. Web browsers have several built-in tools so that users can already help with accessibility, for example changing screen size.